

Gajula Sai Satvik

saisatvik26@gmail.com | in Satvik Gajula | Portfolio

Professional Summary

Computer Science graduate and **Programmer Analyst at Cognizant**, experienced in **Guidewire L2 production support**, insurance claim troubleshooting, and SQL-based issue resolution. Proficient in **Java, Python, and web development**, with hands-on experience in full-stack and AI-based projects. Currently pursuing an **M.Tech in AI/ML at BITS Pilani**.

Work Experience

Cognizant — Programmer Analyst

June 2025 – Present

- Working for a **Leading US based Insurance Company**
- Handling L2 and L3 support tickets related to insurance claim processing in the application
- Analyzing and resolving policy related issues, notes related issues and claim discrepancies
- Using SQL queries and internal tools to analyze claim and policy data

Internship Experience

Cognizant — Guidewire Intern

Jan 2025 – June 2025

- Completed Guidewire platform training and insurance domain concepts
- Trained in HTML, CSS, JavaScript, Maven, JUnit, JDBC and Spring Boot

Education

Degree	Specialization	Institute	Year	CGPA
M.Tech	Artificial Intelligence and Machine Learning	BITS Pilani-WILP	2026-Present	-
B.Tech	Computer Science & Engineering	Anurag University	2021–2025	8.71
12th	Physics, Chemistry & Mathematics	FIITJEE Junior College	2021	8.78
10th	-	Delhi Public School	2019	9.27

Technical Skills

- **Languages:** Java, Python, C, MySQL, JavaScript
- **Technologies:** Guidewire, React.js, Node.js, MySQL/MongoDB, AIML
- **Tools:** VS Code, GitHub, Postman

Projects

AI-Based IT Training System

Aug–Nov 2024

- Developed adaptive learning platform with automated assessments and progress tracking
- Implemented course completion logic enabling assessments only after learning completion

MALAI Club Website

Nov 2023 – Apr 2024

- Built dynamic website using HTML, CSS, JavaScript, JSP and MySQL
- Developed admin panel for managing events and member information

Student Club Experience

MALAI (AIML) Club President

June 2023 – July 2024

- Organized Tech Hack-3, a 36-hour national hackathon with 500+ participants
- Led a team of nine managing ML/DL/NLP workshops and events

Achievements

- 2nd place — Wachahax ML Hackathon (Criminal Detection using Facial Recognition)
- 2nd place — Tejas Project Expo (OpenCV Hand Canvas)

Certifications

- Microsoft Certified: Azure AI Engineer Associate
- Oracle Cloud Infrastructure 2025 Certified AI Foundations Associate
- Full Stack Development with React and Node.js — GeeksforGeeks